

CONFIGURING AND MANAGING USER SETTINGS

Rev. 201511

© 2015 TitleFlex. All rights reserved.

TitleFlex makes no express or implied warranty respecting the information presented and assumes no responsibility for errors or ormissions. First American and TitleFlex are registered trademarks of First American Financial Corporation and/or its affiliates.

animates. First American, TitleFlex, and FlexSearch are registered trademarks or trademarks of First American Financial Corporation and/or its affiliates. Third-party trademarks are used with permission.

Table of Contents

Overview	2
Account Tab	
Preferences Tab	4
Usage Report Tab	8

Overview

This guide covers configuring the **default** user preferences and settings in TitleFlex and includes topics such as report options, notification emails, cover pages and usage statistics. Remember that these are user-specific settings and do not change the settings for the company.

The user settings (2) is accessed from the Profile menu (1) at the top right hand corner of the TitleFlex user interface.



The settings dialog window covers:

- User Account Information including the ability to change the user's password
- User Preferences affecting report displays and email options
- Usage information for that user

NOTE: Your account may not include everything shown here, as some features may not have been included in your company's contract.

Account Tab

The user can change their password (1) from this tab or notify their local admin to update the contact information (2).

SETTINGS			×
ACCOUNT USER ACCOUNT INFORMATION	USER ACCOUNT INFORMATION		
PREFERENCES	Name Paul	Company	
COVER PAGE	Email	Phone	
USAGE REPORT	Address 4 First Way	3 Account ID 2000001	
ACTIVITY ANALYTICS	address213 Santa Ana, CA 92708		
2	Contact your account administrator to updat	te your information	
1	CHANGE PASSWORD		
	Old Password		
	New Password	Confirm Password	
			Cancel Save

The Account ID field (3) is important, as occasionally you may need to provide this to the TitleFlex Customer Service team should you ever need to call or text for assistance with the product.

Preferences Tab

The Preferences Tab contains options for email notifications from the Order Portal, report display options, and other email options. Scroll down through this tab to view the different options.

General Section

The Order Portal allows ordering batches of reports and provides email notification to the user. The frequency of the notification emails can be set for once or twice a day (default) and weekly (1). Click the toggle switch to deactivate the emails entirely (2).

SETTINGS					×
ACCOUNT USER ACCOUNT INFORMATION	USER PREFERENCES GENERAL				A
PREFERENCES 1	 Order Status Email No Twice Daily 	tifications Once Daily	Weekly		2 💽
COVER PAGE COVER PAGE & LOGO	Set Default County for	Advanced Search			
USAGE REPORT ACTIVITY ANALYTICS	STATE	County			
				and the second secon	

If research focuses a great deal in one county, a default county can be setup (3). This affects the Advanced Search feature so that the default county is automatically setup thereby removing a step for the user.

Display Options

Selected reports can have specific information (1) hidden for compliance or regulatory purposes. This might include hiding the property photos or estimated value from the report. Simply toggle the switch on (2) or off (3) to display or hide the information.

SETTINGS		×
ACCOUNT 1	DISPLAY OPTIONS Property Photo Display	2
PREFERENCES USER PREFERENCES	Include property photos in printed PDF reports (TotalView, Sales Comparables, Neighbors) Maps Display	3
COVER PAGE COVER PAGE & LOGO	Include maps in printed PDF reports (Sales Comparables, Neighbors)	
USAGE REPORT ACTIVITY ANALYTICS	Listing Data Include "For Sale" listing data in on-screen and printed PDF reports (TotalView, Property Detail, Sales Comparables)	
	Estimated Value Include "Estimated value" in on-screen and printed PDF reports	

Report Options

The options in this section affect the Property Detail, Transaction History and Sales Comparable reports.

SETTINGS					×
ACCOUNT USER ACCOUNT INFORM	REPORT OPTIONS Property Detail Autoload				
PREFERENCES	Automatically order and display a				
COVER PAGE COVER PAGE & LOGO	 Transaction History Basic Report Display report by owner Display report by date 	ort Format	 Displa 	ion History Full Report Format ay report by owner ay report by date	
USAGE REPORT ACTIVITY ANALYTICS	Sales Comparable Defaults				
	# of prior months to search Search Radius	6 0.5	Max. # of comps. to return Living area difference +/-%	50 15	
4	 PDF Report Display Format Display format for comparable pr Full property detail record (3) 			operty detail record (18 fields)	

Property Detail Autoload

When a property is selected, the Property Detail report (1) can be set to load automatically.

NOTE: Enabling this option may incur a charge as it is effectively ordering the report automatically. Check with your contract administrator or company TitleFlex administrator before enabling this feature.

Transaction History Report Formats - Basic and Full

Both Transaction History reports can be setup to display the documents either in chronological date order or grouped by owner and then by type (liens and conveyances).

Display by Owner is the default as shown. You can change the default display by selecting the radio button for displaying the report in date order.

Basic Report Format	Transaction History Full Report Format
wner	 Display report by owner
ate	 Display report by date

iting: 94 - Prese	ent											F	Report Group	ed by
IENS												4		Jeaby
ate	Type Trust	Verified	d Amount	Bo	rrower(s)			Lender	Loan Type T	fype / Term Rate	Document #	ļ	Owner	
6/27/2007	Deed/Mortgage		\$320,000	Sa	lazar			Washington Mutual FSB	Conventional V	/ar /	2007.406267	Ş		
12/07/2005	Trust Deed/Mortgage		\$295,000	Fra	inco i			World Savings	Conventional V	/ar /	2005.975794			
2/17/2004	Trust Deed/Mortgage		\$53,000	Fra	inco			World Savings	Conventional V	/ar /	2004.1120823	1	Note the Curi	rent
6/28/2004	Trust Deed/Mortgage		\$25,000	Sal	lazai			World Savings Bank	Conventional V	/ar /	2004.584082		Owner and Pi	rior
05/02/2003	Trust Deed/Mortgage		\$215,000	Sa	lazar 📖			World Savings Bank	Conventional V	/ar /	2003.501424	$\frac{1}{2}$	Owner sectio	ns
12/31/2001	Trust Deed/Mortgage		\$197,000	Sa	lazar			AAmes Home Loan	Conventional F	īx/	2001.959193	1		
01/20/1994	Trust Deed/Mortgage	~	\$160,550	Fra	inco			Newport Pacific Funding Corp	Conventional F	Fix /				
CONVEYAN	CES											}		
Date	Rec Date	Verified	Price	Туре	2	Title Compar	ny	Buyer	Seller		Document #			
01/20/2010	01/06/2011					Commonwe	Ith Land	Brown Salazar	Salizar		2011.11557	1		
04/04/2003	05/02/2003					Title	ion Land	Salazar	Salazar		2003.501423	3		
12/11/2001	01/08/2002							Salazar	Salaz		2002.13423	1		
12/03/2001	12/31/2001							Salazar Franco	Fran		2001.959192	1		
	.994													
rior Owner Inknown - 1 LIENS Date	994 Type	Verifie	d Amount	В	Curre	nt Awner.	Brow						1	liew report in Owner f
inknown - 1		Verifie	d Amount \$17,529	J	Vestin	- Present								/iew report in Owner f
Inknown - 1 LIENS Date	Type Trust	Verifier		J	Vestin 1994	g: - Present Date	Туре	Amount	Borrower(s)	Lender	Buyer	\	Seller	+ Details
Inknown - 1 LIENS Date	Type Trust Deed/Mortgage	Verifie		J	Vestin 1994	g: - Present			Borrower(s)		Buyer Brown			
nknown - 1 LIENS Jate 11/14/1991	Type Trust Deed/Mortgage		\$17,529	J	Vestin 1994	g: - Present Date	Туре	Amount	Borrower(s) Salazar	Washington			Seller	+ Details
nknown - 1 LIENS Date 11/14/1991 Th Th Tr	Type Trust Deed/Mortgage	on Hi	\$17,529	J	Vestin 1994	g: - Present Date 01/06/2011	Type Sale	Amount ce \$320,000		Washington Mutual FSB	Brown		Seller	+ Details +
Inknown - 1 LIENS Date 11/14/1991 Th Th Tr re	Type Trust Deed/Mortgage	on Hi derec	\$17,529 istory	J	Vestin 1994	g: - Present Date 01/06/2011 06/27/2007	Type Sale Finan	Amount ce \$320,000 ce \$295,000	Salazar	Washington Mutual FSB World Savin	Brown		Seller	+ Details + +
Inknown - 1 LIENS Date 11/14/1991 Th Th Tr re	Type Trust Deed/Mortgage	on Hi derec	\$17,529 istory	J	Vestin 1994	g: - Present Date 01/06/2011 06/27/2007 12/07/2005	Type Sale Finan Finan	Amount ce \$320,000 ce \$295,000 ce \$53,000	Salazar	Washington Mutual FSB World Savin World Savin World Savin	Brown gs		Seller	+ Details + + +
Inknown - 1 LIENS Date 11/14/1991 Th Th Tr re	Type Trust Deed/Mortgage	on Hi derec	\$17,529 istory	J	Vestin 1994	g: - Present Date 01/06/2011 06/27/2007 12/07/2005 12/17/2004	Type Sale Finan Finan Finan	Amount ce \$320,000 ce \$295,000 ce \$53,000	Salazar Franco Franco Salazar	Washington Mutual FSB World Savin World Savin World Savin	Brown gs gs Salazar		Seller	+ Details + + + + +
Inknown - 1 LIENS Date 11/14/1991 Th Th Tr re	Type Trust Deed/Mortgage	on Hi derec	\$17,529 istory	J	Vestin 1994	g: - Present Date 01/06/2011 06/27/2007 12/07/2005 12/17/2004 06/28/2004	Type Sale Finan Finan Finan Sale	Amount ce \$320,000 ce \$295,000 ce \$53,000 ce \$25,000	Salazar Franco Salazar Salazar	Washington Mutual FSB World Savin World Savin Bank World Savin	Brown gs gs gs Salazar Salazar		Seller Salizar	+ Details + + + + + + +
Inknown - 1 LIENS Date 11/14/1991 Th Th Tr re	Type Trust Deed/Mortgage	on Hi derec	\$17,529 istory	J	Vestin 1994	g: - Present Date 01/06/2011 06/27/2007 12/07/2005 12/17/2004 06/28/2004 05/02/2003	Type Sale Finan Finan Finan Sale Finan	Amount ce \$320,000 ce \$295,000 ce \$53,000 ce \$25,000	Salazar Franco Franco Salazar Salazar	Washington Mutual FSB World Savin World Savin Bank World Savin	Brown gs gs gs Salazar Salazar gs		Seller Salizar	+ Details + + + + + + + +
Iknown - 1 LIENS Iate 1/14/1991 Th Th Tr re	Type Trust Deed/Mortgage	on Hi derec	\$17,529 istory	J	Vestin 1994	g: - Present Date 01/06/2011 06/27/2007 12/07/2005 12/17/2004 06/28/2004 05/02/2003	Type Sale Finan Finan Finan Sale Finan Sale	Amount ce \$320,000 ce \$295,000 ce \$53,000 ce \$25,000 ce \$215,000	Salazar Franco Franco Salazar Salazar	Washington Mutual FSB World Savin World Savin Bank World Savin Bank	Brown gs gs Salazar Salazar Salazar Salazar		Seller Salizar	+ Details + + + + + + + + + +
nknown - 1 LIENS Jate 11/14/1991 Th Tr Tr re	Type Trust Deed/Mortgage	on Hi derec	\$17,529 istory	J	Vestin 1994	g: - Present 01/06/2011 06/27/2007 12/07/2005 12/17/2004 06/28/2004 05/02/2003 05/02/2003	Type Sale Finan Finan Finan Sale Finan Sale	Amount ce \$320,000 ce \$295,000 ce \$53,000 ce \$25,000	Salazar Franco Salazar Salazar Salazar Salazar	Washington Mutual FSB World Savin World Savin Bank World Savin Bank AAmes Hom	Brown g5 g5 g5 Salazar g5 g5 Salazar e		Seller Salizar	+ Details + + + + + + + + + + +
nknown - 1 LIENS Date 11/14/1991 Th Tr re	Type Trust Deed/Mortgage	on Hi derec	\$17,529 istory	J	Vestin 1994	g: - Present Date 01/06/2011 06/27/2007 12/07/2005 12/17/2004 05/02/2003 05/02/2003 01/08/2002 12/31/2001	Type Sale Finan Finan Finan Sale Finan Sale	Amount ce \$320,000 ce \$295,000 ce \$53,000 ce \$25,000	Salazar Franco Salazar Salazar Salazar Salazar	Washington Mutual FSB World Savin World Savin Bank World Savin Bank AAmes Hom	Brown gs gs Salazar Salazar gs Salazar e Salazar		Seller Salizar Salaz Fran	+ Details + + + + + + + + + + + + +
nknown - 1 LIENS Jate 11/14/1991 Th Tr Tr re	Type Trust Deed/Mortgage	on Hi derec	\$17,529 istory	J	Vestin 1994	g: - Present Date 01/06/2011 06/27/2007 12/07/2005 12/17/2004 05/02/2003 05/02/2003 01/08/2002 12/31/2001	Type Sale Finan Finan Finan Sale Finan Sale Finan Sale Sale	Amount ce \$320,000 ce \$295,000 ce \$53,000 ce \$25,000 ce \$215,000 ce \$1197,000 \$169,000	Salazar Franco Salazar Salazar Salazar Salazar	Washington Mutual FSB World Savin World Savin Bank World Savin Bank World Savin Bank AAmes Hom Loan	Brown gs gs Salazar Salazar gs Salazar e Salazar Franco		Seller Salizar	+ Details + + + + + + + + + + + + + +

Sales Comparable Defaults

A Sales Comparable will use the search radius, prior months, living area and number of returns as shown in the Preferences.

PREFERENCES	Sales Comparable Defaults			
USER PREFERENCES	# of prior months to search	6	Max. # of comps. to return	50
	Search Radius	0.5	Living area difference +/-%	15
)

Modification of these defaults will change the parameters used by the Sales Comparable reports for all future comparable reports run by that user.

PDF Report Display Format

This option allows the user to change the PDF output of the Property Detail Report. Some states restrict information under certain circumstances. Check with your compliance or underwriting unit for more information.

PREFERENCES	PDF Report Display Format	
USER PREFERENCES	Display format for comparable properties on PDF printed reports	
	 Full property detail record (37 fields) 	Short property detail record (18 fields)
		~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~

#### **Email Options**

The users can now specify a "from" address as well as automatically copy the email to another recipient using the email options shown here.

PREFERENCES	EMAIL OPTIONS
USER PREFERENCES	Default "From" Address
	When sending reports and images always use this "From" address as the default:
	pshiroma@firstam.com
	Copy Email Address
	When sending reports and images always CC (send a copy) to this email address:
	Enter email address

# **Usage Report Tab**

The last tab allows a user to view, track and export their usage by month (1, 3). You can export usage for the selected month into a csv file (2) by clicking Export Details.

SETTINGS			3	¢
ACCOUNT USER ACCOUNT INFORMATION	USAGE REPORTS	1	January 2017 • EXPORT DETAILS 2	
PREFERENCES USER PREFERENCES	Date	TotalView Report		
	3 1/3/2017	1		
COVER PAGE	Total Request	1		
COVER PAGE & LOGO	Total Amount	\$0.00		
USAGE REPORT ACTIVITY ANALYTICS	Grand Total	\$0.00		
	Note: Usage and pricing	g for Flood, Ownership &	Encumbrance and Valuation and Review products are not available in this report.	