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Municipal and Tax Reporting Division • Real-Time Access Division • AIS Support

October 23, 2014

Re: NYC DEP's Home Water Assistance Program

To our valued clients:

The NYC DEP's Home Water Assistance Program was launched on October 21, 2014 and is a new initiative to make water and sewer bills more affordable for over 12,500 low-income homeowners. This program is for homeowners of one, two, three or four family homes who received a Home Energy Assistance Program Regular Heating Benefit for the 2013-2014 heating season. Qualified Properties were selected by NYC Human Resource Administration (HRA) and the Department of Environmental Protection (DEP) issued a <u>One-Time, Non-Refundable</u> \$115.89 credit to the property's DEP account. The credit will appear on the qualified homeowner's first DEP bill after October 21, 2014 and will be applied to any open water charges at that time.

For more information, you can visit: http://www.nyc.gov/html/dep/html/customer\_assistance/home\_water\_assistance\_program.shtml

If you have any questions, please do not hesitate to contact me.

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